

The fire service in Germany – your contact partner.

In case of emergency, the fire service is available for free under the telephone number 112 all over Germany.

The German Fire Service is an aid organisation like the Red Cross or the Red Crescent. It is organized by the government and municipalities in villages and cities, but it has **exclusively** humanitarian tasks: help in case of fires, accidents, floods or natural catastrophes, provision of medical help, rescue of people and animals and the protection of environment and valuable goods.

The fire service helps **all people** regardless of their origin, religious belief, gender or reputation. In case of emergency, the person with the most acute need for help will be served first.

The fire fighters have the highest social reputation and trust among the German society. The fire fighters receive a lot of respect for their work.

Women and men work equally at the fire service. There are female as well as male fire fighters. In case of emergency, it is normal that female fire fighters rescue male victims or that male fire fighters treat female victims. The protection of your life and health always come first.

The fire service is an association of citizens who serve this task voluntarily and without remuneration in their leisure time. They are present everywhere and are mostly on spot within ten minutes. The fire service is an important part of our social coexistence. Serving as a fire fighter is an attractive hobby and each person, irrespective of their gender, origin or age can join the fire fighters. Even kids and young adults may join. They experience friendship, community, education and sports activities at the fire service.

If you also wish to become part of the fire service, just contact us on the following Email address: mitmachen@thfv.de

We are looking forward to meeting you!

www.feuerwehr-thueringen.de

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Your fire service in Germany.



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Information provided by your fire service.

Notes on behaviour in case of emergency and on interaction with fire fighters.



Providing help in emergency cases

+ In case of emergency, the fire service is on site within ten minutes. Until then, you are legally obliged to provide help yourself. This includes alarming the fire service via the service number 112.

- Do not put yourself in danger! Wait for the fire service to arrive and lead them to the emergency spot. They are well-equipped and well-trained for rescue.



Support at the emergency scene

+ Tell the fire fighters what happened. As soon as the fire service arrives at the emergency spot, they take over all rescue works solely. Make space for the fire fighters. If they need your help, they will ask you for it.

- Do not block the way for fire fighters. Follow their instructions! Remember, they just want to help you! Not obeying their instructions is a criminal offence.



We are all equal

+ Women and men work equally for the fire service. In case of emergency, it is normal that female fire fighters rescue male victims or that male fire fighters treat female victims. Sometimes intimate contact or examinations are essential in order to help. Trust the fire fighters and allow it!

- Never prevent the fire fighters from examining or rescuing a person!



Accepting decisions

+ The fire service does not differentiate between people. The person with the most acute need for help will be served first. Accept the fire fighter's decisions! Everyone will receive help as fast as possible.

- Do not try to influence the fire fighter's decisions! Blocking rescue works is a criminal offence.



Protective uniform

+ Fire fighters wear their uniform during each operation, sometimes also respiratory masks. The uniform serves as a protection against fire and smoke.

- Do not be scared of the uniforms!



Emergency call 112

You may reach the fire service for free by dialling this number all over Germany. When speaking on the phone, please state where you are, what happened and give your name. Wait for further questions. Misuse of the emergency number is a criminal offence.